



Government Innovation Florida

Leading Change, Serving Floridians: Collaborative and Future-Focused Government

Friday, May 3, 2024 Florida State University, Tallahassee





Agenda at a Glance

The Florida Government Innovation Summit is brought to you by the Florida Department of Management Services and the Florida Technology Council, and is a ground-breaking initiative that echoes the Department of Management Services' commitment to spearheading innovation and operational excellence across the Florida government landscape. The DMS, has a storied legacy of enhancing service delivery while minimizing administrative overhead through continuous improvement and effective customer service, for the betterment of Floridians.

The event is designed as a platform that brings together leaders from across all government agencies in Florida, to discuss collaboration, innovation, technology, digital, cyber, workforce, skills, and procurement transformation, to align with the Florida Department of Management Services' mission to foster an efficient, effective, and collaborative government, to support its sister agencies and their workforce, to deliver on their core missions for the citizens of Florida.

Join us and your colleagues on May 3rd, 2024, to be part of the future vision for the State.

Upcoming Events

QUARTER 2

| Innovation Northwest (Virtual Event) | May 22 |
|--|---------|
| Government Cybersecurity Roadshow Massachusetts | June 12 |

QUARTER 3

| Government Cybersecurity Roadshow Florida | August 15 |
|--|--------------|
| Government Cybersecurity Roadshow Illinois | September 25 |
| Innovation Northeast (Virtual Event) | Date TBC |

QUARTER 4

| Innovation Colorado | October 8 |
|--|-------------|
| Innovation Texas | October 23 |
| Government Cybersecurity Roadshow Texas | October 24 |
| Innovation New York | November 6 |
| Government Cybersecurity Roadshow New York | November 7 |
| Government Cybersecurity Roadshow Arizona | November 19 |
| Innovation Federal | December 4 |
| Government Cybersecurity Roadshow D.C. | December 5 |
| Innovation Southwest (Virtual Event) | Date TBC |

VIEW THE WEBSITE

Who You'll Meet

Commissioners/Chiefs/Deputy Chiefs/ Advisors/Directors/Managers:

Digital Applications

Digital Technology

- Digital Service
- Digital Transformation Technology
- Information Security

Technology

Innovation

Data & Analytics

Data Science & Digital Capability

AI, Automation & ML

Customer Experience

Human Resources



Key Themes



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Modern Service Delivery

Procurement Innovation

Cybersecurity and Risk Management

Workforce Development and Skills

Collaboration

Your Inspiring Speakers



PEDRO ALLENDE Secretary Florida Department of Management Services



JAMES TAYLOR Chief Executive Officer Florida Technology Council



THE HON. VICTOR DOMINELLO

Former Minister of Customer Service and Digital

Government of New South Wales



JUAN CARLOS FLORES Chairman, Policy and Public Affairs Committee Florida Technology





JEREMY RODGERS

Chief Information Security Officer

Florida Digital Service



Agenda at a Glance

| 7:30am Registration and Morning Refreshment |
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Morning Executive Breakfast Private Session

8:45am Opening of event by Florida Tech Council & Florida Department of Management Services - Leading Change, Serving Floridians: Collaborative and Future-Focused Government

- 9:00am Welcome from the Chair: Efficient and Effective Government Services
- 9:10am Panel Discussion: Global Public Sector Leaders Future of Government Services
- 10:00am Partner Session: Digitizing Government Services
- 10:20am Panel Discussion: Workforce, Skills, and Capabilities what do we need to support Future Government Service Delivery?

10:50am Morning Break & Networking

- 11:20am Partner Session: AI Tools and Solutions for Government Services
- 11:40am Panel Discussion: National Public Sector Leaders A CIOs Perspective
- 12:20pm Partner Session: Cyber Security Tools and Solutions to Protect our State

12:40pm Networking Lunch

1:40pm Interactive Roundtable Discussions - Attendees select 1

Example topics:

- 1. AI-Driven Analytics for Procurement
- 2. Cybersecurity Risk Management
- 3. Data Governance in Public Sector
- 4. Digital Transformation Strategies
- 5. Process Automation in Government
- 6. Innovative Procurement Models

- 7. Customer Experience (CX) in E-Government
- 8. Enterprise Architecture Frameworks
- 9. Al for Predictive Government Services
- 10. Cybersecurity in the IoT Era
- 11. Big Data for Policy and Decision Making
- 12. Digital Identity and Access Management

| 2:40pm | Networking Break |
|--------|--|
| 2:50pm | Fireside Chat with Secretary Pedro Allende: What's next for Florida Government Services? |
| 3:20pm | Panel Discussion: Collaboration for Better Government Service Delivery |
| 3:50pm | Closing Remarks from the Chair |
| 4:00pm | Networking Reception |



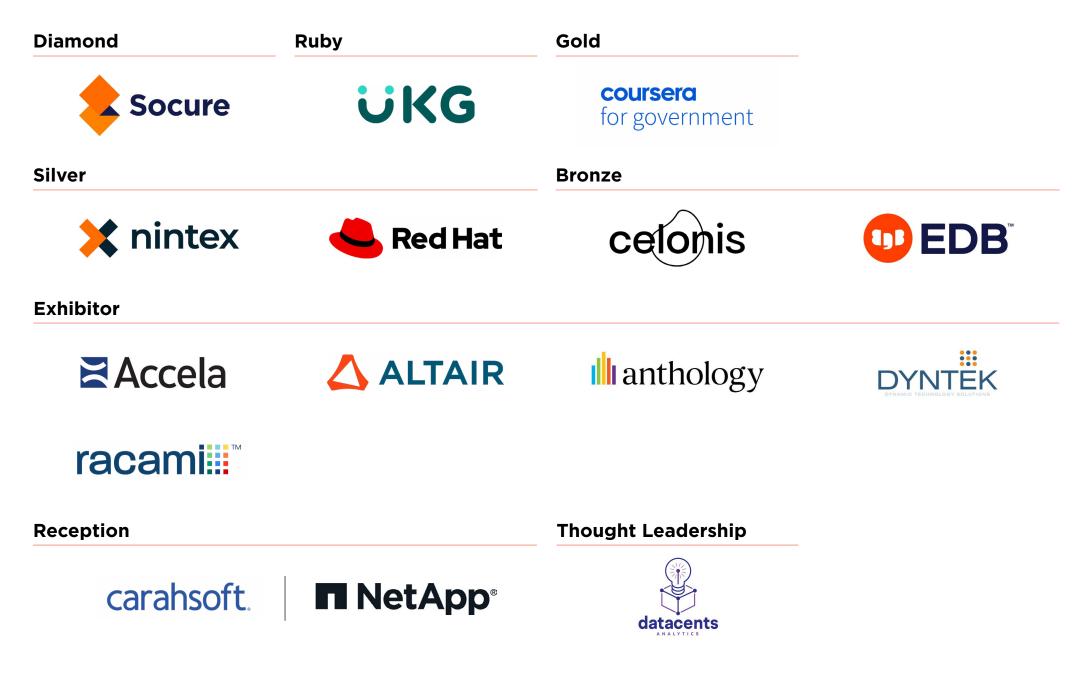
Testimonials

"Informative, great environment. There were some excellent discussions and presentations."

"Great networking and exchange of experiences."

"The potential networking was excellent."

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